

Privacy Policy for NDT Exam Wizard

NDT Exam Wizard ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application, **NDT Exam Wizard** (the "Application").

Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not access or use the application.

1. Information We Collect

We collect information about you in a variety of ways when you use the Application. The information we may collect includes:

Personal Data

Voluntarily provided personal information used to set up your account and manage your progress, including:

Name and Email address (when registering an account).

Account credentials (usernames and profile configurations).

Exam preparation data, including test history, quiz scores, bookmarked questions, and progress tracking statistics.

Financial and Subscription Data

Because **NDT Exam Wizard** offers subscription models for premium content, transaction details are processed:

In-App Purchases: All payment processes and subscription billing are handled securely via third-party payment processors (such as the Google Play Billing API).

We **do not** collect, store, or process your credit card numbers, banking details, or billing addresses directly. All such financial data is securely collected and handled directly by the respective App Store.

Technical and Device Data

Information our servers automatically collect when you access the Application, such as:

Your mobile device's unique ID, IP address, operating system version, and device model.

App performance logs, crash reports, and system analytics (to diagnose technical bugs and track stability).

2. How We Use Your Information

We use the information collected via the Application to provide you with a smooth, efficient, and customized learning experience. Specifically, we use your data to:

Create, manage, and maintain your secure user account.

Track and display your mock exam progress, performance metrics, and study history.

Process, manage, and validate premium feature subscriptions.

Deliver customer support and respond to your technical issues or inquiries.

Send you critical updates, account alerts, and application-related announcements.

Prevent fraudulent activities, protect against technical vulnerabilities, and secure the application ecosystem.

3. Sharing Your Information

We do not sell, rent, or lease your personal information to third parties. We may share information with third parties only in the following scenarios:

Third-Party Service Providers: We may share data with service providers who perform operations for us, such as analytics tools (e.g., Google Analytics for Firebase) or authentication platforms (e.g., Supabase, Google Sign-In). These providers are legally obligated to protect your data and use it only as instructed.

By Law or to Protect Rights: If required by legal mandates, court orders, or regulations, we may disclose your information to comply with valid legal processes.

4. Data Security

We use industry-standard technical and organizational security measures (such as data encryption in transit and at rest) to safeguard your personal data from loss, theft, misuse, or unauthorized access. However, please remember that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Data Retention and Deletion Rights

We retain your personal data and test tracking metrics only for as long as your user account remains active or as needed to provide our educational services.

Account and Data Deletion: You have the right to request the deletion of your account and all associated data at any time. You can do this directly through the settings interface in the Application.

6. Children's Privacy

Our Application is intended for professionals, students, and technicians preparing for adult-level industrial Non-Destructive Testing (NDT) examinations. We do not knowingly collect personal data from children under the age of 13. If we discover that a child under 13 has provided us with personal data, we will immediately delete it from our servers.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our app development, subscription practices, or legal compliance. We will notify you of any modifications by updating the "Effective Date" at the top of this document and providing an in-app notice where applicable.